

Report  
of the  
Examination of  
John Alden Life Insurance Company  
Milwaukee, Wisconsin  
As of December 31, 2003

## TABLE OF CONTENTS

|  | Page |
|--|------|
| I. INTRODUCTION.....                             | 1    |
| II. HISTORY AND PLAN OF OPERATION .....          | 4    |
| III. MANAGEMENT AND CONTROL .....                | 8    |
| IV. AFFILIATED COMPANIES .....                   | 10   |
| V. REINSURANCE .....                             | 16   |
| VI. FINANCIAL DATA .....                         | 18   |
| VII. SUMMARY OF EXAMINATION RESULTS .....        | 29   |
| VIII. CONCLUSION.....                            | 36   |
| IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS..... | 37   |
| X. ACKNOWLEDGMENT .....                          | 38   |



# State of Wisconsin / OFFICE OF THE COMMISSIONER OF INSURANCE

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November 12, 2004

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Commissioners:

In accordance with the instructions of the Wisconsin Commissioner of Insurance, a compliance examination has been made of the affairs and financial condition of:

JOHN ALDEN LIFE INSURANCE COMPANY  
Milwaukee, WI

and this report is respectfully submitted.

## I. INTRODUCTION

John Alden Life Insurance Company (JALIC or the company) redomiciled from Minnesota to Wisconsin effective July 15, 2002. The current examination is the first examination of the company performed by the Commissioner. The examination covered the intervening period

ending December 31, 2003, and included a review of such 2004 transactions as deemed necessary to complete the examination.

The examination consisted of a review of all major phases of the company's operations, and included the following areas:

- History
- Management and Control
- Corporate Records
- Conflict of Interest
- Fidelity Bonds and Other Insurance
- Employees' Welfare and Pension Plans
- Territory and Plan of Operations
- Affiliated Companies
- Growth of Company
- Reinsurance
- Financial Statements
- Accounts and Records
- Data Processing

Emphasis was placed on the audit of those areas of the company's operations accorded a high priority by the examiner-in-charge when planning the examination. Special attention was given to the action taken by the company to satisfy the recommendations and comments made in the previous examination report.

The section of this report titled "Summary of Examination Results" contains comments and elaboration on those areas where adverse findings were noted or where unusual situations existed. Comment on the remaining areas of the company's operations is contained in the examination work papers.

The company is annually audited by an independent public accounting firm as prescribed by s. Ins 50.05, Wis. Adm. Code. An integral part of this compliance examination was the review of the independent accountant's work papers. Based on the results of the review of these work papers, alternative or additional examination steps deemed necessary for the completion of this examination were performed. The examination work papers contain documentation with respect to the alternative or additional examination steps performed during the course of the examination.

**Independent Actuary's Review**

An independent actuarial firm was engaged under a contract with the Office of the Commissioner of Insurance. The actuary reviewed the adequacy of the company's aggregate accident and health reserves and evaluated asset adequacy analysis. The results of the actuary's work were reported to the examiner-in-charge. As deemed appropriate, reference is made in this report to the actuary's conclusion.

## **II. HISTORY AND PLAN OF OPERATION**

John Alden Life Insurance Company is a Wisconsin-domiciled stock life insurance company. JALIC was originally incorporated under the laws of Illinois on January 10, 1961, and commenced business on June 1, 1961, under the name John Alden Life Insurance Company. The company name was changed to Gamble Alden Life Insurance Company in 1968. On December 31, 1973, the company effected a redomestication from Illinois to Minnesota by merger with and into Gamble Alden Life Insurance Company of Minnesota (GALIC Minnesota). Concurrent with the 1973 merger, GALIC Minnesota changed its name to Gamble Alden Life Insurance Company. The name of the company was changed to John Alden Life Insurance Company, the name presently used by the company, effective March 31, 1979.

JALIC was acquired by Great Western Financial Corporation (GWFC) in 1983. The holding company, John Alden Financial Corporation (JAFCO), was established in 1987 as a management-led buy-out to acquire John Alden Life Insurance Company and certain JALIC subsidiaries. In 1987, JAFCO purchased Houston National Life Insurance Company (HNLIC), a Texas-domiciled insurer, and HNLIC subsequently purchased from GWFC 100% ownership interest of John Alden Life Insurance Company.

During 1997, the company sold two significant blocks of business. On March 31, 1997, JALIC sold substantially all of its annuity operations to SunAmerica, Inc. The sale included coinsurance of substantially all of the company's annuity business. On September 30, 1997, JALIC sold its interest in the Western Diversified Group, a group of companies that offered credit life and disability and retail service warranty insurance, to Protective Life Insurance Company.

Effective August 31, 1998, JAFCO and all of its subsidiaries including the company were purchased by Interfinancial, Inc., a subsidiary of Fortis, Inc. (n/k/a Assurant, Inc.). Fortis, Inc., was a wholly owned U.S. holding company subsidiary of Fortis Insurance N.V., which in turn is a holding company subsidiary of European-based Fortis, an international financial services holding company. Ownership interest of the Fortis enterprise is jointly held by Fortis N.V., a corporation domiciled in the Netherlands, and Fortis S.A./N.V., a corporation domiciled in Belgium.

Fortis N.V. and Fortis S.A./N.V are diversified international insurance, banking, and investment companies that have merged their subsidiary operating companies under the trade name Fortis. Upon the 1998 Fortis acquisition of the John Alden Life Insurance Company, the company's operations were transferred to the Fortis Health business unit operations located in Milwaukee, Wisconsin.

JALIC redomiciled from Minnesota to Wisconsin effective July 15, 2002. Effective July 1, 2003, the company executed a statutory merger through which its immediate parent, Houston National Life Insurance Company, merged with and into the company. As part of the merger, all of the issued common and preferred stocks of JALIC were canceled, the issued common stock of HNLIC was canceled, and one share of JALIC's common stock was issued for each seven shares of the former HNLIC. The transaction was accounted for as a statutory merger, and prior-year financial information for the surviving combined entity has been restated to provide comparability.

Fortis, Inc., established Assurant, Inc., as a Delaware corporation, and merged into Assurant, Inc., effective February 4, 2004. As a result of the merger, Assurant, Inc., is the successor U.S. holding company to the business operations of Fortis, Inc. Effective February 5, 2004, an initial public offering of the common stock of Assurant, Inc., was transacted on the New York Stock Exchange. Subsequent to the 2004 IPO, the ownership interest of Assurant, Inc., held by Fortis Insurance, N.V., decreased to approximately 35% of Assurant, Inc.'s outstanding common capital stock, with the remaining 65% ownership of Assurant, Inc., held by other diverse investors.

As is summarized above, John Alden Life Insurance Company is a member of a holding company system. JALIC does not have any employees, and all of its business operations are performed by holding company affiliates pursuant to intercompany services agreements. Further discussion of the holding company organization, description of the company's significant affiliates, and description of the company's intercompany agreements are included in the section of this report captioned "Affiliated Companies."

In 2003 the company wrote direct premium in the following states:

|            |                      |               |
|------------|----------------------|---------------|
| Texas      | \$108,492,737        | 15.7%         |
| Illinois   | 66,777,708           | 9.7           |
| Ohio       | 42,670,947           | 6.2           |
| Indiana    | 39,024,513           | 5.7           |
| Michigan   | 32,804,557           | 4.7           |
| All others | <u>400,482,727</u>   | <u>58.0</u>   |
| Total      | <u>\$690,253,189</u> | <u>100.0%</u> |

John Alden Life Insurance Company is licensed in the District of Columbia, in all state jurisdictions except New York, and in Guam, the U.S Virgin Islands, and Canada.

The company's primary business is the issuance of accident and health insurance, and its business segment focus is individual and small employer group insurance. The company's individual health products are primarily for annually renewable major medical coverages. Most of the company's individual health products are Preferred Provider Organization plans which enable the insured to elect any health care provider and provide for higher benefit reimbursements when health care is rendered by a participating network provider. The company offers a Medical Savings Account feature for its individual health products whereby insured may participate in a tax-sheltered savings account to fund insured's payment of medical expenses including coverage co-payments and deductibles. The company also markets short-term medical insurance for persons who require interim health coverage.

The company's small employer group products are marketed primarily to groups of from two to fifty employees. The average group size as of year-end 2003 was five employees. Almost all of the current group benefit policies are PPO plans, and offer a package of employee benefits programs including group medical, group life, group AD&D, group dental, and group short-term disability.

Individual medical products are also marketed through national accounts relationships. Company marketing channels include NorthStar Marketing, an affiliate that conducts marketing through independent agents.

The following chart is a summary of the premium income reported by the company in 2003. The growth of the company is discussed in the Financial Data section of this report.



# Premium Income

| Line of Business    | Direct<br>Premium    | Reinsurance<br>Assumed | Reinsurance<br>Ceded | Net Premium          |
|---------------------|----------------------|------------------------|----------------------|----------------------|
| Whole life          | \$ 1,041,448         | \$ 2,512               | \$ 920,115           | \$ 123,845           |
| Universal life      | 11,821,749           |                        | 11,821,749           |                      |
| Immediate annuities | 1,078,980            |                        | 1,078,980            |                      |
| Credit life         | (188)                |                        | (36)                 | (152)                |
| Group life          | 13,578,591           |                        | 36,116               | 13,542,475           |
| Group A&H           | 609,011,323          | 1,451,446              | 303,961,266          | 306,501,503          |
| Credit A&H          | (261)                |                        | (174)                | (87)                 |
| Other A&H           | <u>54,988,711</u>    | <u>158,484</u>         | <u>37,028,420</u>    | <u>18,118,775</u>    |
| Total All Lines     | <u>\$691,520,353</u> | <u>\$1,612,442</u>     | <u>\$354,846,436</u> | <u>\$338,286,359</u> |

### III. MANAGEMENT AND CONTROL

#### Board of Directors

The JALIC board of directors consists of four members. Each of the directors is elected annually to serve a one-year term. Officers are elected by the directors at the board's annual meeting. Each member of the company's board of directors is an employee within the Assurant, Inc., enterprise, and may also be a member of other boards of directors in the holding company group. The directors do not receive specific compensation or reimbursement for serving on the board of John Alden Life Insurance Company.

Currently the JALIC board of directors consists of the following persons:

| <b>Name and Residence</b>             | <b>Principal Occupation</b>  | <b>Term Expires</b> |
|---------------------------------------|--|---------------------|
| J. Kerry Clayton<br>Summit, NJ        | President and CEO<br>Assurant, Inc.                                    | 2005                |
| Robert B. Pollock<br>New York, NY     | Executive Vice President and CFO<br>Assurant, Inc.                     | 2005                |
| Donald G. Hamm, Jr.<br>Mequon, WI     | President and CEO<br>Assurant Health                                   | 2005                |
| Steven J. DeRaleau<br>Lake Forest, IL | Executive Vice President<br>Chief Marketing Officer<br>Assurant Health | 2005                |

### Officers of the Company

The executive officers of John Alden Life Insurance Company serving at the time of this examination are listed below. Each officer of JALIC is a direct employee of Fortis Insurance Company (FIC), and his or her annual employment compensation is remitted by FIC. A portion of the annual compensation costs paid to FIC employees, including individuals who serve as JALIC officers, is allocated from FIC to JALIC pursuant to intercompany services agreements.

| Name                      | Office                                    | 2003<br>Compensation |
|---------------------------|---|----------------------|
| Donald G. Hamm, Jr.       | President and Chief Executive Officer     | \$526,689            |
| Christina R. Palme-Krizak | Senior VP, Secretary, and General Counsel | *                    |
| Howard C. Miller          | Senior VP, CFO and Treasurer              | 371,655              |
| Brian N. Rees             | Vice President and Appointed Actuary      | 211,330              |

\* Ms. Palme-Krizak was appointed to the office of Secretary in 2004. She was not employed by FIC prior to 2004 and was not subject to FIC employment compensation in 2003.

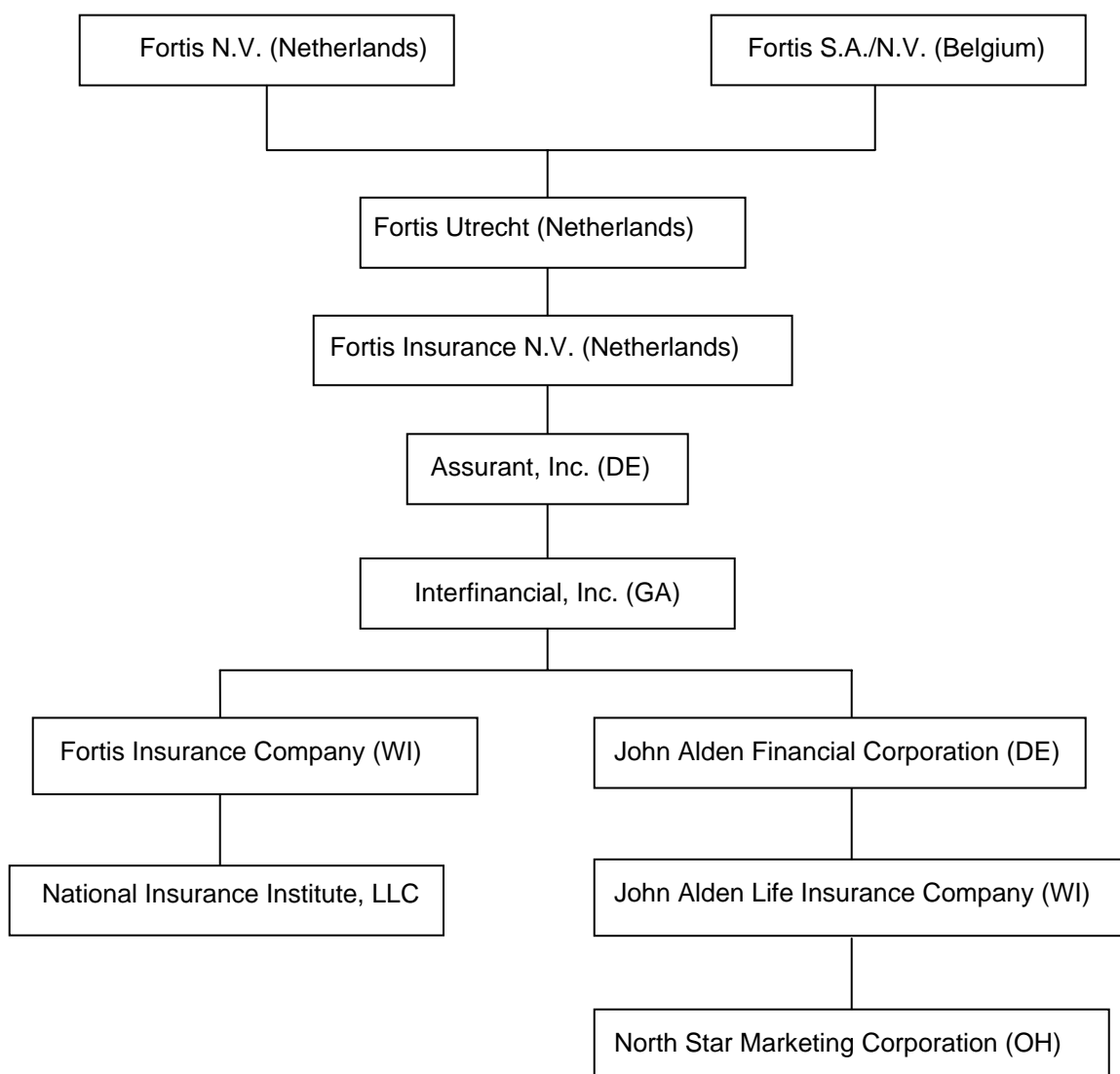
### Committees of the Board

The company's bylaws authorize the formation of certain committees by the board of directors. The company has not established any committees of the board of directors at the time of the examination.

#### IV. AFFILIATED COMPANIES

John Alden Life Insurance Company is a member of a holding company system. The organizational chart below depicts the present relationships among the affiliates in the group. A brief description of significant affiliates follows the organizational chart.

##### Fortis Insurance Company Organizational Chart



**Fortis N.V. and Fortis S.A./N.V. (Fortis)**

Fortis N.V. is a limited-liability corporation domiciled in the Netherlands, and Fortis S.A./N.V. is a limited-liability corporation domiciled in Belgium. Fortis N.V. and Fortis S.A./N.V. are diversified international financial services companies that have combined their operating companies under the trade name Fortis. The group's banking operations are conducted through Fortis Bank S.A./N.V., and insurance operations are conducted through Fortis Insurance Holding N.V.

In 2001 the ownership shares of Fortis N.V. and Fortis S.A./N.V. were merged into a single publicly traded Fortis share. Each holder of a Fortis share is a shareholder of both Fortis N.V. and Fortis S.A./N.V., and has the right to vote at the meetings of shareholders of both companies. Each Fortis shareholder may elect to receive either a Fortis N.V. or a Fortis S.A./N.V. dividend. The Fortis group is an international provider of insurance, banking, and investment products and services.

The following are summarized financial data from the Fortis consolidated financial statements as of December 31, 2003 (in millions Eurodollars and U.S. dollars):

|                      | <u>EUR</u> | <u>USD</u> |                           | (Revenue by business segment) |            |
|----------------------|------------|------------|---------------------------|-------------------------------|------------|
|                      |            |            |                           | <u>EUR</u>                    | <u>USD</u> |
| Net Profit           | 2,197.4    | \$ 1,750.7 | Total Revenue – Insurance | 22,698.2                      | \$18,083.7 |
| Total Assets         | 523,250.0  | 416,873.3  | Net profit – Insurance    | 897.5                         | 715        |
| Total Liabilities    | 507,026.0  | 403,947.6  | Net Revenues – Banking    | 7,783.7                       | 6,979.6    |
| Risk-bearing Capital | 16,224.0   | 12,925.7   | Net profit – Banking      | 1,495.2                       | 1,191.2    |
| Net Equity           | 11,894.2   | 9,476.1    |                           |                               |            |

(Conversion rate at 12/31/03 – 1 EUR = USD 0.7967)

**Fortis Insurance Holding N.V.**

Fortis Insurance Holding N.V. is domiciled in the Netherlands and serves as an intermediate holding company, existing solely for the purpose of holding operating insurance subsidiaries within the Fortis group. Effective December 31, 2003, Fortis Insurance Holding N.V. owned 100% of the common stock of Fortis, Inc. Subsequent to the 2004 merger of Fortis, Inc., into Assurant, Inc., and the issuance of public shares of Assurant, Inc., common stock, the ownership interest of Fortis Insurance Holding N.V. in Assurant, Inc., decreased to approximately 35% interest.

**Assurant, Inc. (f/k/a Fortis, Inc., as of December 31, 2003)**

Assurant, Inc., is a Delaware-domiciled holding company and is the ultimate U.S.-domiciled parent of Fortis Insurance Company. Fortis, Inc., the predecessor of Assurant, Inc., established and merged into Assurant, Inc., in February 2004. Assurant, Inc., transacted an initial public offering of its common stock on the New York Stock Exchange on February 5, 2004. As a result of the IPO, approximately 35% of the ownership interest of Assurant, Inc., is retained by the European-domiciled Fortis holding company, and the remaining 65% ownership interest is held by other Assurant, Inc., investors.

Assurant, Inc., serves as the parent company for the Fortis group's U.S. operations. Assurant, Inc., is an insurance and financial services holding company that through its subsidiaries operates in five decentralized operating business segments, including the Assurant Health, Assurant Employee Benefits, Assurant Solutions, Assurant PreNeed, and Corporate Operations business units.

As of December 31, 2003, the consolidated GAAP basis audited financial statements of Assurant, Inc., reported total assets of \$23.7 billion, total liabilities of \$21.1 billion, and total stockholders equity of \$2.6 billion. Operations for 2003 produced net income of \$185.7 million.

**Interfinancial, Inc.**

Interfinancial, Inc., is incorporated under the laws of the state of Georgia, and is the direct parent of Fortis Insurance Company, John Alden Life Insurance Company, and Fortis Benefits Insurance Company. Interfinancial, Inc., is a wholly owned intermediate holding company within the Assurant, Inc., organization, and does not have profit or loss activity.

**Fortis Insurance Company (FIC)**

FIC is a Wisconsin-domiciled life insurer originally incorporated in Wisconsin on February 11, 1910, under the name Time Insurance Company. The name of the insurer was changed to Fortis Insurance Company effective April 1, 1998. FIC is the lead insurer in the Assurant Health business segment, and provides individual and small group medical and group life insurance coverages through a network of independent agents. FIC is licensed in the District of Columbia and in all state jurisdictions except New York and Hawaii. FIC is subject to a financial

examination report prepared as of December 31, 2003, issued concurrently with this examination report of JALIC.

As of December 31, 2003, the statutory basis audited financial statements of FIC reported total admitted assets of \$736,485,306, total liabilities of \$560,763,013, and total policyholders surplus of \$175,722,293. Operations for 2003 produced net income of \$94,924,495.

### **Fortis Benefits Insurance Company (FBIC)**

FBIC is an Iowa-domiciled life insurance company, and was originally incorporated in 1910 in Minnesota. FBIC redomiciled from Minnesota to Iowa on October 1, 2004. FBIC is the lead insurer in the Assurant Employee Benefits business segment, and its principal business focus is the provision of group employee benefit and individual pre-need products. FBIC is a major provider of group dental benefit plans sponsored by employers, and also provides disability and term life products and services to small- and medium-sized employer groups. FBIC is licensed in the District of Columbia, in all state jurisdictions except New York, and in Canada.

As of December 31, 2003, the statutory basis audited financial statements of FBIC reported total admitted assets of \$8,011,166,460, total liabilities of \$7,450,270,359, and total policyholders surplus of \$560,896,101. Operations for 2003 produced net income of \$121,896,422.

### **Agreements with Affiliates**

The company has entered into various intercompany agreements for the provision of investment management services, business operations services, and income tax allocation. The intercompany agreements of the company are described below.

#### **Federal Income Tax Allocation Agreement**

The company participates in a Federal income tax allocation agreement between and among Assurant, Inc., and its affiliates. The agreement provides for the allocation of federal income taxes in accordance with provisions of Treasury Regulations s. 1.1552-1 and s. 1.1502-33, whereby the aggregate tax liability of the Assurant, Inc., group is allocated to the member companies on a separate company income tax return basis. Settlements for tax liability under the allocation agreement are to be made within 30 days of the Assurant, Inc., filing of the actual

consolidated federal corporate income tax return with the Internal Revenue Service. In the event that a refund is due to the combined group, Assurant, Inc., may defer payment to the other members of the group for a period not to exceed 30 days from Assurant, Inc.'s receipt of such refund.

#### **Investment Management Agreement**

The company and Assurant, Inc., maintain an agreement under which Assurant, Inc., provides to the company investment management services for the maintenance and administration of the company's investment portfolio. Services provided by Assurant, Inc., include the following:

- (a) General investment advice.
- (b) Investment accounting.
- (c) Establishment of company brokerage and custodial accounts and other arrangements for trading and safekeeping.
- (d) Performance of all other functions necessary to manage the investment portfolio and to assist the company in its development of investment strategy.

The agreement provides that investment management services performed by Assurant, Inc., must conform to the company's investment guidelines and to applicable regulatory guidelines. The company pays an annual fee for services based on the market value of the investment portfolio as of June 30 of the immediately preceding year. All expenses related to Assurant, Inc., management of the company's investment portfolio, including brokerage fees and commissions, custodian charges, interest expense, taxes, and auditing and legal expenses, are allocated to and paid by the company.

#### **Management Services Agreement**

The company and Assurant, Inc., maintain a management services agreement whereby Assurant, Inc., and its subsidiary companies provide various management services to the company. The services provided for under the agreement include the following:

- (a) Risk management and provision of certain liability insurance coverages.
- (b) Administration of employee benefit plans in which Assurant, Inc., personnel participate, including all monitoring, accounting, plan development, certain plan contributions, and servicing.
- (c) Design, development, and administration of executive compensation programs and plan contributions.
- (d) Centralized staff and support services, including internal and external audit, accounting, financial reporting, tax advice, preparation and review of tax returns,



- legal, human resources recruitment, employee training and development, special or unique actuarial, and management consulting.
- (e) Advice regarding strategic and operational matters, assistance in developing business plans and budgets, general asset and liability management, advice regarding risk-based and other capital systems.
- (f) Advertising, marketing, public relations and government affairs services.
- (g) Rating agency coordination.

The company pays an annual fee for services equal to the company's allocated portion of Assurant, Inc.'s net allocable operating expenses for the year, determined by Assurant, Inc., based on appropriate and rational allocation methods that are in conformity with customary insurance accounting practices.

#### **Administrative Services Agreement**

The company is party to a services agreement with FBIC for the provision of administrative and other services relating to JALIC group dental insurance coverages. Services performed by FBIC include claim processing and payment, policyholder services, maintenance of records, daily preparation of claim disbursements, and maintenance of a toll-free 800 telephone number for customer calls. The agreement requires that JALIC pay to FBIC a monthly capitation fee plus an hourly consulting fee at scheduled rates if FBIC performs certain types of consultant services upon the prior written request of the company. Settlement of balances due under the services agreement is performed monthly.

#### **Discretionary Agency Agreement**

The company is party to an agreement between Assurant, Inc., and certain of its affiliates and Marshall and Ilsley Trust Company (M&I) which establishes a securities lending facility on behalf of the Assurant, Inc., companies. The agreement appointed M&I as agent for the purpose of lending securities, and authorized M&I to conduct securities lending activities in accordance with standards established by the lender companies. The agreement requires that, concurrent with borrower receipt of loaned securities, M&I will take delivery of collateral equal to 102% of the market value of the loaned securities plus accrued and unpaid interest and dividends. The agreement provides that M&I will perform a daily mark-to-market of loaned securities, and will perform all required ancillary services in support and maintenance of the securities lending activity.

## **V. REINSURANCE**

The company's reinsurance portfolio and strategy are described below: The contracts contain proper insolvency provisions.

### **Ceded Reinsurance Agreements**

#### **50% Ceded Coinsurance—Individual and Group Medical Insurance**

The company has established reinsurance agreements with three reinsurers whereby the company recognizes cession of an aggregate of 50% coinsurance on its individual and group health insurance policies. Examination review determined that, although coinsurance in form, the reinsurance treaties function as stop-loss reinsurance and not as proportional reinsurance. Further description of the contracts is included in the examination findings section of this report captioned "Reinsurance Contracts."

#### **100% Ceded Coinsurance and Reinsurance Assumption—Long-Term Care Insurance**

Effective March 1, 2000, the company established a reinsurance agreement with John Hancock Life Insurance Company (John Hancock) whereby the company transferred to John Hancock all of the company's net liability for long-term care insurance policies. The agreement is structured as a sale of the business line, and provides for JALIC cession of net risks to John Hancock on a 100% coinsurance basis. LifeCare Assurance Company, a third-party administrator, is the administrator of the business. The 2000 transaction resulted in a statutory basis after-tax gain of \$3.9 million to the company, which is deferred and was recorded by the company as unrealized gain. The unrealized gain is amortized into income in future accounting periods as maturing policies terminate and are removed from the book of business, thereby releasing JALIC's contingent liability as the original issuer of the business. In 2003, the company recognized amortized gains of \$153,334, and ceded \$2,859 of premiums and \$1.3 million of reserves to John Hancock.

#### **100% Ceded Coinsurance—Individual Life and Annuity Insurance**

Effective April 1, 2001, the company entered into a reinsurance agreement with Hartford Life Insurance and Annuity Company (Hartford) for the transfer to Hartford of business comprised of certain individual life insurance policies and annuity business written by the

company. The agreement is structured as a sale of the business line, and provides for JALIC cession of risks to Hartford on a 100% modified coinsurance basis. Concurrently, HNLIC which is now merged into the company, also entered in to a comparable reinsurance agreement with Hartford. Hartford is the administrator of the business. The 2001 cessions by HNLIC and the company resulted in a statutory basis gain of \$7.3 million to JALIC, which is deferred and was recorded by the company as unrealized gain. The unrealized gain is amortized into income in future accounting periods as maturing policies terminate and are removed from the book of business, thereby releasing JALIC's contingent liability as the original issuer of the business. In 2003, the company recognized amortized gains of \$897,000, and ceded \$7.9 million of premiums and \$12.5 million of reserves to Hartford pursuant to the reinsurance agreement.

## **VI. FINANCIAL DATA**

The following financial statements reflect the financial condition of the company as reported to the Commissioner in the December 31, 2003, annual statement. Also included in this section are schedules which reflect the growth of the company, NAIC Insurance Regulatory Information System (IRIS) ratio results for the previous five-year period, and the compulsory and security surplus calculation. Adjustments made as a result of the examination are noted at the end of this section in the area captioned "Reconciliation of Surplus per Examination."

**John Alden Life Insurance Company**  
**Assets**  
**As of December 31, 2003**

|   | <b>Assets</b>        | <b>Nonadmitted<br/>Assets</b> | <b>Net<br/>Admitted<br/>Assets</b> |
|---|----------------------|-------------------------------|------------------------------------|
| Bonds   | \$533,474,186        | \$ 1,000                      | \$533,473,186                      |
| Stocks:   |                      |                               |                                    |
| Preferred stocks  | 15,959,957           |                               | 15,959,957                         |
| Common stocks   | 38,008               |                               | 38,008                             |
| Mortgage loans on real estate:  |                      |                               |                                    |
| First liens   | 32,947,332           |                               | 32,947,332                         |
| Cash  | (11,684,060)         |                               | (11,684,060)                       |
| Short-term investments  | 38,620,971           |                               | 38,620,971                         |
| Contract loans  | 22,371,079           |                               | 22,371,079                         |
| Other invested assets   | 5,337,771            |                               | 5,337,771                          |
| Receivable for securities   | 13,990               |                               | 13,990                             |
| Investment income due and accrued   | 6,951,475            |                               | 6,951,475                          |
| Premiums and considerations:  |                      |                               |                                    |
| Uncollected premiums and agents'<br>balances in course of collection                            | 4,235,666            |                               | 4,235,666                          |
| Deferred premiums, agents' balances,<br>and installments booked but deferred<br>and not yet due | 496,415              |                               | 496,415                            |
| Reinsurance:  |                      |                               |                                    |
| Amounts recoverable from reinsurers   | 2,644,081            |                               | 2,644,081                          |
| Other amounts receivable under<br>reinsurance contracts   | 1,233,526            |                               | 1,233,526                          |
| Net deferred tax asset  | 13,049,233           | 3,229,828                     | 9,819,405                          |
| Guaranty funds receivable or on deposit   | 2,774,611            |                               | 2,774,611                          |
| Investment income due and accrued   |                      |                               |                                    |
| Receivable from parent, subsidiaries and<br>affiliates  | 2,819,721            |                               | 2,819,721                          |
| Health care and other amounts receivable  | 4,397,319            | 2,916,651                     | 1,480,668                          |
| Write-ins for other than invested assets:   |                      |                               |                                    |
| Advances on aggregate stop loss   | 190,130              | 190,130                       |                                    |
| Prepaid expenses  | 355,135              | 355,135                       |                                    |
| Escrow recoverable  | <u>13,329</u>        | <u>0</u>                      | <u>13,329</u>                      |
| Total Assets  | <u>\$676,239,875</u> | <u>\$6,692,744</u>            | <u>\$669,547,131</u>               |

**John Alden Life Insurance Company**  
**Liabilities, Surplus, and Other Funds**  
**As of December 31, 2003**

|  |                    |                      |
|--|--------------------|----------------------|
| Aggregate reserve for life contracts                                     |                    | \$285,391,120        |
| Aggregate reserve for accident and health contracts                      |                    | 31,317,023           |
| Liability for deposit-type contracts                                     |                    | 548,003              |
| Contract claims:   |                    |                      |
| Life   |                    | 3,658,550            |
| Accident and health  |                    | 55,211,563           |
| Premiums and annuity considerations received in advance                  |                    | 15,394,370           |
| Contract liabilities not included elsewhere:                             |                    |                      |
| Other amounts payable on reinsurance                                     |                    | 26,344,266           |
| Interest maintenance reserve   |                    | 821,689              |
| Commissions to agents due or accrued                                     |                    | 3,265,006            |
| General expenses due or accrued  |                    | 23,780,290           |
| Taxes, licenses, and fees due or accrued, excluding federal income taxes |                    | 4,434,237            |
| Current federal and foreign income taxes                                 |                    | 6,378,664            |
| Unearned investment income   |                    | 597,226              |
| Amounts withheld or retained by company as agent or trustee              |                    | 1,006,744            |
| Remittances and items not allocated                                      |                    | 5,102,672            |
| Net adjustment in assets and liabilities due to foreign exchange rates   |                    | 211,896              |
| Miscellaneous liabilities:   |                    |                      |
| Asset valuation reserve  |                    | 4,782,000            |
| Payable to parent, subsidiaries and affiliates                           |                    | 6,211,675            |
| Funds held under coinsurance   |                    | 58,351,095           |
| Payable for securities   |                    | <u>2,567,477</u>     |
| Total Liabilities  |                    | 535,375,566          |
| Common capital stock   | \$ 2,600,000       |                      |
| Gross paid in and contributed surplus                                    | 137,454,246        |                      |
| Unassigned funds (surplus)   | <u>(5,882,681)</u> |                      |
| Total Capital and Surplus  |                    | <u>134,171,565</u>   |
| Total Liabilities, Capital and Surplus                                   |                    | <u>\$669,547,131</u> |

**John Alden Life Insurance Company**  
**Summary of Operations**  
**For the Year 2003**

|  |                  |                      |
|--|------------------|----------------------|
| Premiums and annuity considerations for life and accident and health contracts   |                  | \$338,286,359        |
| Net investment income  |                  | 34,958,362           |
| Amortization of interest maintenance reserve   |                  | 588,264              |
| Commissions and expense allowances on reinsurance ceded  |                  | 58,770,917           |
| Reserve adjustments on reinsurance ceded   |                  | (25,101,503)         |
| Aggregate write-in miscellaneous income:   |                  |                      |
| Experience refund  |                  | 53,662,335           |
| Third party administration   |                  | 4,026,632            |
| Network access and other miscellaneous income  |                  | (582,169)            |
| Total income items   |                  | 464,609,197          |
| Death benefits   | \$ 7,307,946     |                      |
| Matured endowments   | 28,218           |                      |
| Annuity benefits   | 61,373           |                      |
| Disability benefits and benefits under accident and health contracts   | 214,328,519      |                      |
| Surrender benefits and withdrawals for life contracts  | 177,025          |                      |
| Interest and adjustments on contract or deposit-type contract funds  | 28,492           |                      |
| Increase in aggregate reserves for life and accident and health contracts  | <u>1,113,799</u> |                      |
| Subtotal   | 223,045,372      |                      |
| Commissions on premiums, annuity considerations, and deposit-type contract funds (direct business only)                        | 53,268,632       |                      |
| Commissions and expense allowances on reinsurance assumed  | (1,301)          |                      |
| General insurance expenses   | 112,515,168      |                      |
| Insurance taxes, licenses, and fees excluding federal income taxes   | 15,448,638       |                      |
| Increase in loading on deferred and uncollected premiums   | <u>792</u>       |                      |
| Total deductions   |                  | <u>404,277,301</u>   |
| Net gain from operations before dividends to policyholders and federal income taxes  |                  | 60,331,896           |
| Dividends to policyholders   |                  | <u>31,433</u>        |
| Net gain from operations after dividends to policyholders and before federal income taxes                                      |                  | 60,300,463           |
| Federal income taxes incurred (excluding tax on capital gains)   |                  | <u>19,704,168</u>    |
| Net gain from operations after dividends to policyholders and federal income taxes and before realized capital gains or losses |                  | 40,596,295           |
| Net realized capital gains, less capital gains tax   |                  | <u>166,233</u>       |
| Net income   |                  | <u>\$ 40,762,528</u> |

**John Alden Life Insurance Company**  
**Cash Flow**  
**For the Year 2003**

|   |                   |                      |
|---|-------------------|----------------------|
| Premiums collected net of reinsurance                                 |                   | \$332,714,601        |
| Net investment income   |                   | 35,544,842           |
| Miscellaneous income  |                   | <u>114,918,732</u>   |
| Total   |                   | 483,178,175          |
| Benefits and loss related payments                                    | \$236,634,590     |                      |
| Commissions, expenses paid, and<br>aggregate write-ins for deductions | 181,574,530       |                      |
| Dividends paid to policyholders                                       | 31,433            |                      |
| Federal and foreign income taxes paid                                 | <u>19,530,000</u> |                      |
| Total deductions  |                   | <u>437,770,553</u>   |
| Net cash from operations  |                   | 45,407,622           |
| Proceeds from investments sold,<br>matured, or repaid:                |                   |                      |
| Bonds   | \$128,469,286     |                      |
| Stocks  | 3,301,838         |                      |
| Mortgage loans  | 6,330,545         |                      |
| Other invested assets   | 869,176           |                      |
| Net gains (losses) on cash and short-<br>term investments             | (2,053,092)       |                      |
| Miscellaneous proceeds  | <u>3,045,422</u>  |                      |
| Total investment proceeds   |                   | 139,963,175          |
| Cost of investments acquired (long-term<br>only):                     |                   |                      |
| Bonds   | 148,139,196       |                      |
| Stocks  | 12,557,854        |                      |
| Other invested assets   | 1,985,740         |                      |
| Miscellaneous applications  | <u>703,198</u>    |                      |
| Total investments acquired  |                   | 163,385,988          |
| Net decrease in policy loans and<br>premium notes                     | <u>(466,740)</u>  |                      |
| Net cash from investments   |                   | (22,956,073)         |
| Cash from financing and miscellaneous<br>sources:                     |                   |                      |
| Dividends to stockholders   | (27,000,000)      |                      |
| Other cash applied  | <u>(655,098)</u>  |                      |
| Net cash from financing and<br>miscellaneous sources                  |                   | <u>(27,655,098)</u>  |
| <b>Reconciliation</b>   |                   |                      |
| Net change in cash and short-term<br>investments                      |                   | (5,203,549)          |
| Cash and short-term investments,<br>December 31, 2002                 |                   | <u>32,140,460</u>    |
| Cash and short-term investments,<br>December 31, 2003                 |                   | <u>\$ 26,936,911</u> |



**John Alden Life Insurance Company**  
**Compulsory and Security Surplus Calculation**  
**December 31, 2003**

|  |               |                |                      |
|--|---------------|----------------|----------------------|
| Assets   |               |                | \$669,547,131        |
| Less liabilities   |               |                | <u>535,375,566</u>   |
| Adjusted surplus   |               |                | 134,171,565          |
| Annual premium:  |               |                |                      |
| Individual life and health   | \$ 21,305,277 |                |                      |
| Factor   | <u>15%</u>    |                |                      |
| Total  |               | \$ 3,195,792   |                      |
| Group life and health  | 319,271,135   |                |                      |
| Factor   | <u>10%</u>    |                |                      |
| Total  |               | 31,927,113     |                      |
| Greater of 7.5% of consideration or<br>2% of reserves for annuities and<br>deposit administration funds  |               | <u>798,264</u> |                      |
| Compulsory surplus (subject to a<br>\$2,000,000 minimum)   |               |                | <u>35,921,169</u>    |
| Compulsory surplus excess  |               |                | <u>\$ 98,250,396</u> |
| Adjusted surplus (from above)  |               |                | \$134,171,565        |
| Security surplus: (140% of<br>compulsory surplus, factor reduced<br>1% for each \$33 million in premium<br>written in excess of \$10 million, with<br>a minimum of 110%) |               |                | <u>46,697,519</u>    |
| Security surplus excess  |               |                | <u>\$ 87,474,046</u> |

**John Alden Life Insurance Company**  
**Reconciliation and Analysis of Surplus**  
**For the Five-Year Period Ending December 31, 2003**

The following schedule is a reconciliation of total capital and surplus during the previous five-year period as reported by the company in its filed annual statements. The data reported for 2002 and prior years has been restated to reflect aggregate data for the company subsequent to the 2003 statutory merger of Houston National Life Insurance Company into John Alden Life Insurance Company.

|  | <b>2003</b>          | <b>2002</b>          | <b>2001</b>          | <b>2000</b>          | <b>1999</b>          |
|--|----------------------|----------------------|----------------------|----------------------|----------------------|
| Capital and surplus, beginning of year                           | \$120,669,582        | \$136,364,857        | \$131,206,103        | \$113,894,931        | \$171,604,838        |
| Net income   | 40,762,528           | 36,406,734           | 8,699,179            | 16,157,130           | 19,400,623           |
| Change in net unrealized capital gains or (losses)               | (4,372)              |                      | (92,909)             | (645,284)            | 643,489              |
| Change in net unrealized foreign exchange capital gain or (loss) | (168,783)            | 383,187              |                      |                      |                      |
| Change in net deferred income tax                                | 217,664              | 1,054,365            | (13,893)             |                      |                      |
| Change in nonadmitted assets and related items                   | (1,189,839)          | (2,167,293)          | 959,799              | (23,066)             | 3,464,040            |
| Change in asset valuation reserve                                | 1,781,585            | 2,641,330            | 526,182              | 1,822,392            | 3,850,490            |
| Change in surplus notes  |                      |                      |                      |                      | (32,000,000)         |
| Cumulative effect of changes in accounting principles            |                      |                      | 614,000              |                      |                      |
| Change in surplus as a result of reinsurance                     | (896,800)            | (1,013,598)          | 7,266,396            |                      |                      |
| Dividends to stockholders  | (27,000,000)         | (53,000,000)         | (12,800,000)         |                      | (54,934,010)         |
| Write-ins for gains and (losses) in surplus:                     |                      |                      |                      |                      |                      |
| Change in payable on surplus debenture                           |                      |                      |                      |                      | 2,584,984            |
| Write-off of capitalized debenture fee                           |                      |                      |                      |                      | (719,523)            |
| Capital and surplus, end of year                                 | <u>\$134,171,565</u> | <u>\$120,669,582</u> | <u>\$136,364,857</u> | <u>\$131,206,103</u> | <u>\$113,894,931</u> |

**John Alden Life Insurance Company  
Insurance Regulatory Information System  
For the Five-Year Period Ending December 31, 2003**

The company's NAIC Insurance Regulatory Information System results for the previous five-year period are summarized in the following table. The unusual IRIS results during the period are denoted with asterisks, and are discussed following the table of IRIS data.

|     | <b>Ratio</b>   | <b>2003</b> | <b>2002</b> | <b>2001</b>  | <b>2000</b> | <b>1999</b> |
|-----|--|-------------|-------------|--------------|-------------|-------------|
| #1  | Net change in capital & surplus                              | 13%         | (8)%        | 1%           | 17%         | (36)% *     |
| #2  | Gross change capital & surplus                               | 13          | (8)         | 1            | 17          | (36) *      |
| #3  | Net income to total income                                   | 9           | 8           | 2            | 3           | 3           |
| #4  | Comm. and Exp to Prem. and Deposits                          |             |             | Discontinued |             |             |
| #5  | Adequacy of investment income                                | 267         | 258         | 271          | 228         | 257         |
| #6  | Nonadmitted to admitted assets                               | 1           | 1           | 0            | 0           | 0           |
| #7  | Total real estate & mortgage loans to cash & invested assets | 6           | 7           | 7            | 11          | 14          |
| #8  | Total affl. investments to capital & surplus                 | 2           | 3           | 2            | 2           | 2%          |
| #9  | Surplus relief   | 43 *        | 46 *        | 31 *         | 81 *        | 95 *        |
| #10 | Change in premium  | 1           | 188 *       | (74) *       | (12) *      | (8)         |
| #11 | Change in product mix  | 0.3         | 10 *        | 10 *         | 0           | 1           |
| #12 | Change in asset mix  | 0.4         | 0           | 1            | 1           | 4           |
| #13 | Change in reserving ratio                                    | (99) *      | (99) *      | 0            | (25) *      | (22) *      |

The IRIS ratio data indicated above reflect financial information reported by the company that include the financial effects of the company's 50% coinsurance reinsurance as reported by the company. IRIS ratio results that directly relate to the company's recognition of the 50% coinsurance include the 1999 result for ratio #10, Change in Premium, and the unusual results for ratio #9, Surplus Relief, in each of the years under examination. The examination determined that the 50% coinsurance treaties function as stop-loss reinsurance, and are proportional reinsurance in form only. Further examination discussion pertaining to the 50% coinsurance agreements is included in the findings section of this report captioned "Reinsurance Contracts."

IRIS ratios #1 and #2 analyze, respectively, the percentage change year-to-year in net and gross capital and surplus. The unusual results for ratio #1 and ratio #2 in 1999 were due to payment of a \$90 million dividend to the company's sole shareholder.

The unusual result for ratio #10, Change in Premium, in 2000 was due to the company's establishment of a reinsurance agreement with Lincoln National Reinsurance for the sale of the Alden Risk Management Services line of business, which resulted in a decrease in JALIC net premiums written. The unusual results for ratio #10 in 2001 and 2002 were due to the company's entry into a

reinsurance agreement with Hartford for 100% modified coinsurance and sale of the company's individual life insurance and annuity business, and the corresponding decrease in JALIC net premium written.

The unusual results for ratio #11, Change in Product Mix, in 2001 and 2002 were due to the company's sale of its life insurance and annuity business to Hartford.

The unusual result for ratio #13, Change in Reserving Ratio, in 1999 was due to the 1999 return to reserve liabilities for normal operations following large increases in life reserves in 1998 that resulted from unusual business recapture transactions. The unusual result for ratio #13 in 2000 was due to policy surrenders that were \$2.2 million in excess of related net premiums in 2002, which offset other 2002 reserve increases and resulted in a reserving ratio of 0% and a change in reserve ratio of (25)%. The unusual result for ratio #13 in 2002 was due to the calculation results in the 2001 statutory annual statement Analysis of Assets and Exhibit 1 that relate to the 2001 100% coinsurance reinsurance cession due to Hartford. The unusual result for ratio #13 in 2003 was due to the runoff of the company's life insurance and annuity business as a result of the 2001 reinsurance agreement.

#### **Growth of John Alden Life Insurance Company**

| <b>Year</b> | <b>Admitted Assets</b> | <b>Liabilities</b> | <b>Surplus</b> |
|-------------|------------------------|--------------------|----------------|
| 2003        | \$669,547,131          | \$535,375,566      | \$131,571,565  |
| 2002        | 653,394,822            | 532,725,240        | 118,069,582    |
| 2001        | 696,159,577            | 566,430,979        | 107,128,598    |
| 2000        | 703,383,708            | 574,980,581        | 105,803,127    |
| 1999        | 774,475,733            | 634,760,151        | 87,115,582     |
| 1998        | 899,807,427            | 729,402,570        | 147,804,857    |

**Life Insurance In Force (in thousands)**

| <b>Year</b> | <b>Gross Risk<br/>In Force</b> | <b>Ceded</b> | <b>Net</b>  |
|-------------|--------------------------------|--------------|-------------|
| 2003        | \$4,193,925                    | \$2,343,936  | \$1,849,989 |
| 2002        | 4,268,400                      | 2,531,695    | 1,736,705   |
| 2001        | 4,934,126                      | 2,969,609    | 1,964,517   |
| 2000        | 5,936,250                      | 3,633,215    | 2,303,035   |
| 1999        | 8,257,347                      | 5,314,540    | 2,942,807   |
| 1998        | 9,113,666                      | 6,386,927    | 2,726,739   |

**Accident and Health**

| <b>Year</b> | <b>Net<br/>Premiums<br/>Earned</b> | <b>Net<br/>Losses<br/>Incurred</b> | <b>Commissions<br/>Incurred</b> | <b>Other<br/>Expenses<br/>Incurred</b> | <b>Combine<br/>Loss and<br/>Expense<br/>Ratio</b> |
|-------------|------------------------------------|------------------------------------|---------------------------------|--|---|
| 2003        | \$322,040,462                      | \$218,912,014                      | \$ (5,751,197)                  | \$129,218,466                          | 108.1%  |
| 2002        | 311,435,132                        | 204,127,756                        | 5,569,230                       | 142,121,393                            | 112.9   |
| 2001        | 379,304,546                        | 259,379,719                        | 459,097                         | 148,821,395                            | 107.8   |
| 2000        | 413,061,509                        | 326,600,261                        | (12,137,054)                    | 145,534,521                            | 109.0   |
| 1999        | 463,735,957                        | 365,196,287                        | (15,274,676)                    | 191,358,407                            | 116.8   |
| 1998        | 510,541,708                        | 421,247,709                        | 327,962                         | 208,152,003                            | 123.3   |

The above historical financial data as reported by the company includes the financial effects of the company's 50% coinsurance agreements as reported by the company. The examination determined that the 50% coinsurance treaties operate as stop-loss reinsurance contracts, and are proportional reinsurance in form only. In 2003, the company reported ceded premiums of \$321,866,825 and ceded loss reserves of \$58,351,095 under the disallowed reinsurance accounting treatment. Further examination discussion pertaining to the 50% coinsurance agreements is included in the findings section of this report captioned "Reinsurance Contracts."

### Reconciliation of Surplus per Examination

The examination did not result in any examination adjustment of reported account balances.

### Examination Reclassifications

|   | Debit                       | Credit              |
|---|-----------------------------|---------------------|
| Funds held under reinsurance                        | \$58,351,095                | \$                  |
| Aggregate reserve for accident and health contracts | <u>                    </u> | <u>58,351,095</u>   |
| Total reclassifications                             | <u>\$58,351,095</u>         | <u>\$58,351,095</u> |

## **VII. SUMMARY OF EXAMINATION RESULTS**

### **Compliance with Prior Examination Report Recommendations**

The company redomiciled to Wisconsin in 2002, and the current examination is the first financial examination of the company performed by the Commissioner. This report will not address company compliance with specific recommendations of the previous examination.

## **Summary of Current Examination Results**

### **Biographical Disclosures**

Pursuant to s. Ins 6.25 (5), Wis. Adm. Code, an insurer is required to file biographical disclosures for newly appointed or elected directors and executive officers within 15 days following their appointment or election. During the examination period the company appointed one new senior executive officer for whom the company did not file required biographical information. It is recommended that the company file biographical information for newly appointed officers and directors within 15 days of their appointment, in compliance with the requirement of s. Ins 6.25 (5), Wis. Adm. Code.

### **Financial Reporting—Executive Compensation**

Section 611.63 (4), Wis. Stat., and Wisconsin's statutory annual statement instructions require that an insurer file a Report on Executive Compensation as a supplement to the insurer's statutory annual financial statements. The Report on Executive Compensation is a three-part form in which an insurer is to provide detailed information regarding individual officer and employee compensation, individual directors' compensation, and total aggregate annual compensation. The company completed Part 1 of the 2003 Report on Executive Compensation but did not report information for Part 2 or Part 3. It is recommended that the company complete and file detailed disclosure for each of the separate parts of the Report on Executive Compensation, in compliance with Wisconsin statutory financial statement instructions and s. 611.63 (4), Wis. Stat.

### **Reinsurance Contracts**

Fortis Insurance Company and John Alden Life Insurance Company have each entered into reinsurance agreements which are written as 50% coinsurance on a funds-withheld basis, and cede approximately 50% of the companies' accident and health premiums and associated life coverages to reinsurers indicated in the table below. As funds-held agreements, all of the assets and liabilities remain with the ceding insurers.



| 2003 Business                          | FIC        |                      | JALIC      |                      |
|--|------------|----------------------|------------|----------------------|
|  | Reins<br>% | Premium<br>Ceded     | Reins<br>% | Premium<br>Ceded     |
| Generali USA Life Reassurance Co.      | 10         | \$111,988,713        | 6          | \$ 38,624,019        |
| The Manufacturer's Life Ins. Co. (USA) | 20         | 223,977,425          | 17         | 173,808,085          |
| London Life Reinsurance Co.            | <u>20</u>  | <u>223,977,425</u>   | <u>27</u>  | <u>109,434,721</u>   |
| Total                                  | <u>50</u>  | <u>\$559,943,563</u> | <u>50</u>  | <u>\$321,866,825</u> |
| Expense and Profit Charge              |            | \$ 3,231,434         |            | \$ 1,953,571         |

The contracts establish a target combined ratio of 94%. In the event that the combined ratio is 98% for any three-month period, or 96% for any six-month period, or 94% for any twelve-month period, revised premiums would be implemented by the company as soon as practical to achieve the targeted combined ratio.

The following table lists the combined ratios reported on the reinsurance agreements for the past five years. The amount reported for 2004 is a rolling twelve-month ratio through September.

|      | FIC   | JALIC |
|------|-------|-------|
| 2000 | 89.3% | 96.7% |
| 2001 | 85.1  | 87.6  |
| 2002 | 79.3  | 83.1  |
| 2003 | 78.2  | 83.9  |
| 2004 | 71.2  | 78.2  |

The reinsurance agreements have an experience refund which returns all of the profits less an expense and profit charge based on premiums ceded of .58% for FIC and .61% for JALIC as long as the combined ratio on the business ceded is less than 98%. For combined ratios between 98% and 100% the profit commission is reduced so that the ceding company and the reinsurers share the profits equally. Coverage under the agreements is provided by the reinsurers when the combined ratio is between 100% and 110% where the reinsurers would pay their participating share (50%) of the losses and expenses. A separate stop-loss premium of .5% of premium ceded is paid by the reinsurers to FIC and JALIC as compensation for the 110% cap on coverage. FIC and JALIC report this stop-loss premium as reinsurance assumed on their

annual statements, even though the subject premium being assumed is on policies directly written by FIC and JALIC and separate assumption reinsurance agreements were not established.

The companies each reported the experience refund as miscellaneous income in the Summary of Operations. The following table represents the experience refunds reported in the companies' financial statements on business reinsured. The amounts reported for 2004 was through September 30.

|      | <b>FIC</b>    | <b>JALIC</b> |
|------|---------------|--------------|
| 2000 | \$ 46,021,055 | \$18,467,117 |
| 2001 | 61,952,355    | 41,628,576   |
| 2002 | 100,659,099   | 51,808,739   |
| 2003 | 125,685,558   | 53,662,335   |
| 2004 | 129,999,563   | 44,972,018   |

In the event that the experience refund for any period is negative, it is carried forward at interest until it is paid back through future profits. It appears, depending on the method of termination, that payment for a negative profit commission would be due from FIC and JALIC to the reinsurers.

Risk transfer under the agreements occurs at a 98% combined ratio. Coverage is limited to when the combined ratio is between 100% and 110%. Considering that the combined ratio of the block of business is significantly less than the point at which the reinsurers would participate and that there are provisions in the agreements which address higher loss ratios with rate increases, it is questionable whether the contracts transfer any significant amount of risk. In addition, the contracts cede 50% of the premium to provide coverage for 5% (half of the range between 100% and 110%) of the losses. The agreements in practice work more like a stop-loss agreement than coinsurance. The benefit of the agreements being structured as coinsurance agreements rather than a stop-loss agreement is that FIC and JALIC significantly reduce their reported net premium, which results in lower required capital for Risk Based Capital and Compulsory and Security Surplus. The reinsurance agreements do not misstate total liabilities or surplus since the reserve credit taken for the 50% coinsurance is offset by the additional liability "Funds held under coinsurance."

SSAP 61 Life Deposit Type and Accident and Health Reinsurance and FASB Statement 113 Accounting and Reporting for Reinsurance of Short-Duration and Long-Duration Contracts address reinsurance agreements. SSAP 61 indicates that FASB Section 113 is adopted with modification. None of the seven modifications listed in SSAP 61 include differences between GAAP and statutory accounting with regard to the standards for evaluating reinsurance transfer of risk, and the guidance in FASB Statement 113 is applicable to evaluating the 50% coinsurance agreements.

FASB Section 113 requires that 1) the reinsurer assume significant insurance risk under the assumed portions of the underlying contracts, and 2) it must be reasonably possible that the assuming entity may realize a significant loss. The company provided an analysis performed by their auditors at the time of entering into the agreements.

For the first test, it was indicated that the requirements do not require an exact correlation of results, but some correlation is expected. The analysis determined if the treaties were treated as a stop-loss treaty, once the combined ratio exceeded 100%, the reinsurer would share in the losses, thus meeting the requirement. For the second test, it was indicated that the reinsurer could incur a significant loss at a combined ratio of 110%, their maximum exposure. (This is becoming increasingly unlikely as the table above has shown combined ratio has significantly decreased in the past four years.)

The possible scenario identified is that the combined ratio would spike in the last quarter of the year and there would be not enough time to take remedial action on the premium rates to address the increased loss history. (This does not address the fact that the negative result is used as a carry-forward amount in determining future experience refunds.) It was also indicated that the reinsurers would likely cancel the contracts if the combined ratio got closer to 100%. The ultimate conclusion is that for GAAP purposes, the agreements would qualify for reinsurance accounting under FASB Statement 113 only as stop-loss and that only the expense and profit charge should be recognized as the ceded premium. Analysis indicated that the only impact to surplus is the expense and profit charge. The company has reported the reinsurance as stop-loss on its GAAP statements but as proportional coinsurance on its statutory statements.

The examiners' review as well the company auditor's GAAP basis analysis document that the economic substance of the 50% coinsurance agreement is much more closely aligned with that of an excess of loss reinsurance agreement. Therefore, the examination does not consider the agreements to be 50% coinsurance.

As a result of the disallowance of the company's accounting treatment for the 50% quota share agreements, the examination found that the company misclassified \$58,351,094 "Aggregate reserve for accident and health contracts" as the liability "Funds held under coinsurance." This misclassification did not change total liabilities or capital and surplus.

As noted above, the agreements provide significant premium leverage which affects capital requirements, as shown in the following table. The pro-forma Risk Based Capital amount is an estimate of the actual amount as it may not have considered all of the changes that retaining the ceded premium would have affected. In neither case would it result in FIC or JALIC failing Compulsory Surplus or being at a Risk Based Capital action level.

#### **Risk Based Capital as a Percentage of Authorized Control Level**

|                                     | <b>FIC</b>   | <b>JALIC</b> |
|-------------------------------------|--------------|--------------|
| Risk Based Capital as Filed         | 800%         | 1,013%       |
| Pro-Forma Risk Based Capital        | 486          | 769          |
| Excess Compulsory Surplus as Filed  | \$67,604,228 | \$98,250,398 |
| Pro-Forma Excess Compulsory Surplus | 41,714,980   | 65,337,482   |

In December 2004 FIC and JALIC terminated their 50% coinsurance agreements effective December 31, 2004. Due to the termination of the agreements subsequent to examination fieldwork, the examination did not make a recommendation regarding the agreements.

#### **Network Security Violation Monitoring**

JALIC does not maintain a log of network security violations. The company's IT system provides three security exceptions (e.g., three chances to type a log-in password) after which the user is rejected for 90 days absent administrator assistance. Company personnel indicated that the large volume of violations (e.g., numerous users forget passwords, etc.) would

require a large amount of memory to retain a log that would be recorded, and that the company would have to maintain a dedicated server to track such exceptions.

Monitoring is an important detection control for identifying potential security breaches and abuse of privileges. Included in monitoring is event monitoring, which includes detecting and reacting to unauthorized access attempts, evaluating the nature of unusual access patterns, and analyzing unusual changes in security definitions and rules. Monitoring of logs can include the reporting and analysis of unauthorized sign-on attempts, unauthorized attempts to access resources, and unauthorized access to view or change security definitions and rules. It is recommended that the company establish and maintain a procedure to monitor network security violations so as to ensure the integrity of authorized user access to the company's information technology resources.

## **VIII. CONCLUSION**

John Alden Life Insurance Company is a stock life insurance company that principally markets accident and health insurance for individual and small group medical coverages. During the period under examination, the company exited the long-term care insurance market through a 100% coinsurance treaty. The company exited the individual life insurance and annuity market by ceding its existing policies through a 100% modified coinsurance reinsurance treaties.

The examination determined that the company's 50% coinsurance reinsurance agreements for accident and health policies transfer risk on the basis of stop-loss provisions and are not proportional in nature. The company's accounting recognition of the reinsurance agreements as 50% coinsurance resulted in understatement of net premiums written and minimum required capital and surplus calculations during each of the years under examination. The examination determined RBC at December 31, 2003, was 769% of authorized control level instead of 1,013% of authorized control level reported. The examination reclassified \$58,351,095 from "Funds held under coinsurance" to "Aggregate reserve for accident and health contracts." The company continues to exceed the minimum capital and surplus requirements and RBC requirements after the examination results. The company terminated the 50% coinsurance treaties effective December 31, 2004, and the examination did not make a recommendation regarding the agreements.

The company redomiciled to Wisconsin in 2002, and the current examination is the first financial examination of the company performed by the Commissioner. The current examination resulted in three recommendations, summarized in Section IX of this report.

The examination determined that, as of December 31, 2003, the company's total admitted assets per examination were \$669,547,131, total liabilities per examination were \$535,375,566, and surplus per examination was \$131,571,565.

## IX. SUMMARY OF COMMENTS AND RECOMMENDATIONS

1. Page 30 - Biographical Disclosures—It is recommended that the company file biographical information for newly appointed officers and directors within 15 days of their election or appointment, in compliance with the requirement of s. Ins 6.25 (5), Wis. Adm. Code.
2. Page 30 - Financial Reporting—Executive Compensation—It is recommended that the company complete and file detailed disclosure for each of the separate parts of the Report on Executive Compensation, in compliance with Wisconsin statutory financial statement instructions and s. 611.63 (4), Wis. Stat.
3. Page 35 - Network Security Violations Monitoring—It is recommended that the company establish and maintain a procedure to monitor network security violations so as to ensure the integrity of authorized user access to the company's information technology resources.

## **X. ACKNOWLEDGMENT**

The courtesy and cooperation extended during the course of the examination by the officers and employees of the company are acknowledged.

In addition to the undersigned, the following representatives of the Office of the Commissioner of Insurance, State of Wisconsin, participated in the examination:

| <b>Name</b>       | <b>Title</b>                        |
|-------------------|-------------------------------------|
| Jerry C. DeArmond | Policy and Claim Reserve Specialist |
| Randy Milquet     | Data Processing Audit Specialist    |
| Tim Vande-Hey     | Data Processing Audit Specialist    |
| Tom Janke         | Insurance Financial Examiner        |
| Russell L. Lamb   | Insurance Financial Examiner        |
| Carina Toselli    | Insurance Financial Examiner        |
| Thomas W. Thomas  | Insurance Financial Examiner        |

Respectfully submitted,

Thomas E. Rust  
Examiner-in-Charge